

HEALTHCARE *Services*

As a health-driven full-service organization, El Rio provides:

■ MEDICAL SERVICES

- Family Practice, Internal Medicine and Pediatrics

■ WOMEN'S SERVICES

- Obstetrics/Gynecology
- Midwifery Care
- Birth Center

■ DENTAL SERVICES, CHILDREN AND ADULTS

- General & Cosmetic
- Pediatric Specialists

■ BEHAVIORAL HEALTH

■ PHARMACY SERVICES

- Prescriptions & Home Delivery

■ CLINICAL PHARMACISTS

- Assist with chronic disease and medication management

■ LABORATORY SERVICES

■ X-RAY AND MAMMOGRAPHY

■ HEALTH CARE FOR THE HOMELESS

■ HIV/AIDS CARE

■ ADDITIONAL SERVICES INCLUDE:

- AHCCCS eligibility, Pima Community Access Program (PCAP), Screening for a variety of programs through Health-e-Arizona, WIC, patient advocacy and transportation services for patients.
- Health promotion and education, community outreach and awareness programs for asthma, immunizations, cancer and diabetes among other chronic diseases.



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| 1 Congress Health Center - Medical / Dental
839 W. Congress St. | 10 Pascua Yaqui Health Center
7474 S. Camino de Oeste |
| 2 Broadway Health Center
1101 E. Broadway Blvd. | 11 Sunnyside Teen Parent Program (TAPP)
1725 E. Bilby Rd. |
| 3 Special Immunology Associates (SIA)
1701 W. St. Mary's Rd. | 12 Southeast Health Center
6950 E. Golf Links Rd. |
| 4 Southwest Health Center - Medical / Dental
1500 W. Commerce Ct. | 13 El Rio at CODAC
630 N. Alvernon Way |
| 5 Northwest Health Center
320 W. Prince Rd. | 14 St. Mary's Wound Center
1802 W. St. Mary's Rd. |
| 6 Northwest Dental
340 W. Prince Rd. | 15 St. Elizabeth's Health Center (sub-recipient)
140 W. Speedway Blvd. |
| 7 OB / GYN Associates
225 W. Irvington Rd. | 16 El Rio Diagnostic Laboratory /
El Rio Health Center Foundation
2501 E. Elm St. |
| 8 Birth & Women's Health Center
5979 E. Grant Rd., Suite 107 | 17 Administration
3480 E. Britannia Dr., Building B |
| 9 El Pueblo Health Center
101 W. Irvington Rd. | |

Your HEALTH
is our
PASSION



Convenience for You

El Rio Community Health Center is proud of our mission to provide **comprehensive, accessible, affordable, quality** and **compassionate** healthcare to our community. Payment options are available such as "Sliding Fee Scale", Medicare, Tricare and private insurance plans are accepted.

El Rio Community Health Center has **multiple locations** throughout Tucson. To find your nearest location, please visit: elrio.org

For more detailed information about services per location, please visit:

elrio.org

To become a patient and/or make an appointment, please call:

(520) 670-3909

EL RIO
COMMUNITY HEALTH CENTER

elrio.org

EL RIO

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Welcome to EL RIO Your HEALTHCARE HOME

A healthcare home is a place where healthcare professionals know your needs, history, and how to help you stay healthy.

A healthcare home is not a building – it is a team approach to care that gives you better access to all the services and support you need. That team includes: you, your doctor or other health care provider, the nurses and other staff - you may also want the team to include a trusted friend or family member.



In a Healthcare Home

Excellence in Care

- You have an on-going relationship with your healthcare provider.
- There is better access to care with same day appointments patient portal and 24/7 nurses to help you.
- El Rio's healthcare home focuses on:
 - ◇ Patient education.
 - ◇ Disease Prevention/Wellness.
 - ◇ Self-management of chronic conditions.
- El Rio's healthcare home provides additional services:
 - ◇ Nutrition education.
 - ◇ Fitness classes.
 - ◇ Behavioral health visits.
- Your care is based on medical guidelines which have been proven effective.

Technology for Your Benefit

Your Health our only Priority

- Your healthcare team ...
 - ◇ will help you find a specialist if you need one.
 - ◇ can refer you to community services when needed.
 - ◇ will work with you to plan your care based on your healthcare needs.

- Your healthcare team ... (continued)
 - ◇ will make every effort to help you understand your treatment choices.
 - ◇ will help you optimize your health and well being.
 - ◇ is here to help you, not judge you.

- You will be able to communicate with your healthcare team and make appointments more easily.
- You and your healthcare team will have a relationship based on mutual respect and trust.
- Your cultural and religious beliefs are valued and taken into consideration when it comes to your plan of care.
- You are given information to help you learn more about your ongoing health concerns.

Same Day Appointments Available

When you call us at (520) 670-3909 every effort will be made to schedule a same day appointment with your provider. If your provider is unavailable, we can schedule you with another provider at the same location to ensure you receive care. In the event that we cannot accommodate your appointment at your selected location, we provide appointments at Same Day Appointment Clinic located at our Congress Health Center. *Please call as early in the day as possible.*

Nationally Recognized Organization

El Rio Community Health Center has demonstrated its commitment to your health through certification by three of the most prominent organizations in the United States.

The National Committee for Quality Assurance (NCQA) has granted El Rio a Level 3 Patient Centered Medical Home Certification. What does it mean for you?

The program organizes care around you, the patient, working in healthcare teams and coordinating and tracking your care over time. This healthcare process facilitates partnerships between individual patients, and their personal physicians, and when appropriate, the patient's family.

Joint Commission Accreditation

What does it mean for you?

Our promise to YOU is high-quality health services that meet or exceed standards for the industry and to deliver EXCELLENT care to every patient.

Healthy Equity Index Accreditation

The HEI accreditation means that El Rio Community Health Center has been recognized as a healthcare facility whose policies and practices are fully inclusive for LGBT patients, visitors and employees.

For more information:
elrio.org • (520) 670-3909